

Shared Learning

Key learning following a serious incident



Displaced ASDO beacon at Wimbledon

Issued to: Wessex Route

Ref:

Date of issue: 17/10/2016

Location: Wimbledon

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Overview

On October the 11th, severe delays were experienced in the Wimbledon area, when a passenger operated an egress on a South West Trains service operating in Platform 7.

This resulted in a GSMR emergency call bringing the service to a stand during the morning peak.

It has been identified following a review of the incident, that the ASDO system failed to detect the beacon in platform 7 and as such only the front 3 doors were released.

This resulted in passengers being unable to exit a very crowded service.

The initial incident review has identified a number of learning points that are worth sharing, whilst the incident is subject to further investigation.

Underlying causes

The ASDO system failed to detect the beacon in platform 7.

On inspection by response staff it was discovered that one of the ASDO beacons within the platform was missing.

Key message

Are all teams aware of the criticality of ASDO beacons and what to do if they are found to be damaged or missing?

When CWR rail is dropped are we ensuring that Rail is not in the vicinity of ASDO beacons and is being inspected for movement on a regular basis

When undertaking works are your teams aware of the requirement to re-install any beacons in the correct position.

Whilst one train only reported faults, ASDO aren't attended by S&T first line response, are you aware of those locations where there are infrequent stopping services that would require attendance on the first reported failure.

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