



Major incident update

London Bridge attack

Sunday 4 June 2017 – 17.00hrs

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Threat level - SEVERE



The UK threat level from international terrorism remains at SEVERE. This means an attack is highly likely and our collective vigilance is vital if we are to help frustrate any further incidents.

Last night's attack at London Bridge and those in Manchester and Westminster recently, means your staff and the public will see more police on the streets and at transport hubs and crowded places. **There is no intelligence relating to a specific threat to the railway.**

We have well rehearsed plans in place to increase patrols and are ready to respond to any critical incident or changes to the threat level.

You may also see an increase in the number of officers carrying Taser devices or our specialist teams, including armed officers, patrolling the network.

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How you can help

We depend on information from rail staff and the public. You are our eyes and ears on the network. Please be vigilant and report anything suspicious to us.

Terrorists have to plan and prepare any attack and this involves communicating, buying and transporting materials and surveillance.

Suspicious activity is anything that seems out of place, unusual or just doesn't seem to fit in with day-to-day life.

Please bring to our attention any issues or concerns you may have relating to hate crime, or other criminal activity, that has occurred as a direct result of this incident.

In an emergency, always call 999.
You can also contact us on **08000 40 50 40**.

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W-H-A-T protocol



The W-H-A-T protocol is designed to help rail staff gather as much useful information as possible when receiving a report of suspicious behaviour.

- W** What are they doing?
- H** How are they behaving?
- A** Alone or acting with others?
- T** Threat - What type of threat are they believed to pose?

If a member of public reports suspicious behaviour to you, you must find out:

- When they saw the person displaying this behaviour
- How long has it been between witnessing the behaviour and it being reported
- Their contact details from the witness (ideally a mobile phone number) so we can speak to them directly

Information you provide to us could prove a vital link in a chain of events.

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H-O-T protocol



You understand your environment better than anyone so you will know if something is out of place or doesn't feel right.

You should apply the **H-O-T protocol** to any reports of unattended items.

- H** Has a deliberate attempt been made to HIDE the item?
- O** Does the item have OBVIOUSLY suspicious characteristics?
- T** Is the item TYPICAL of what you would expect to find in this type of location?

Next steps



- Please ensure this **briefing is circulated** within your management team and beyond - as you deem appropriate.
- Examine and review your **evacuation and emergency response plans** at each of your locations - ensure your contingency plans are current and effective.
- BTP provides **counter terrorism advice** on keeping the network safe – if you feel you need any further guidance do **get in touch**.
- It is vital that **CCTV** is maintained and accessible in an emergency.
- Have all your staff attended **Project Griffin** sessions recently? If not, email us on griffin@btp.pnn.police.uk



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Advice for the public



- Please remain calm but vigilant at all times. If you see something, say something. See it, say it, sorted.
- Report concerns to a police officer or a member of rail staff.
- You can also call the police (anti-terrorist hotline) on **0800 789 321**.
- In an emergency, always call **999**.
- Follow **@BTP** on Twitter and other official police Twitter accounts (which will have a blue tick to show they are a genuine account) and **@TerrorismPolice** for updates.
- Please give police, rail staff and security personnel your full cooperation. They are working to protect you.



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