

# OPERATIONS MANUAL

Form: 5-18A

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Issue: 1

Date: 03 March 2012

## TEMPLATE FOR BRIEFING OF SERIOUS OPERATIONAL INCIDENTS

### Immediately Transferable Lessons from level crossing incident at Wymondham Crossing.

#### Information for Signallers and Front Line Operational Staff

The circumstances surrounding the incident are described below. Please ensure that you ask your Manager for more information or advice if you consider it necessary.

Incident Date: 11/05/2017



**Location;**  
Wymondham Level Crossing.

**ELR & Mileage;**  
GSM2 99m 67ch.

**Controlling Signalbox;**  
Whissendine

#### Details of the Incident

- On Thursday 12<sup>th</sup> May 2017, the crossing keeper Wymondham requested the gates from Whissendine SB to allow a small van to traverse the crossing.
- The Signaller at Whissendine granted permission to the crossing keeper whom then opened the far side gate so that there was an exit then proceeded to open the down side gate and allowed the small van to cross.
- Approx. two minutes after the call, and the vehicle had traversed over the crossing, the crossing keeper then closed and secured the down side gate but failed to secure the up side gate (definitive reason unknown).
- The crossing keeper then rang the signaller Whissendine and confirmed the crossing closed to road traffic.
- On terminating this phone call, the crossing keeper then visually observed the up gate still open for road traffic; crossing keeper then checked the 'train in section' indicators (no trains in section) and immediately went and closed the gate.
- At the same time the signaller at Whissendine observed that the up side gate appeared to be open and immediately rang the crossing keeper.
- The signaller rang the crossing keeper who by this time had commenced securing the gate in the correct position.
- No trains had been signalled at the times of the incident.
- The signaller then contacted the Local Operations Manager and Operations Control.

#### Transferable lessons:

- Crossing Keepers, always stop and double check that the crossing is correctly closed to road traffic before confirming crossing clear.
- Signallers always to confirm with the crossing keeper the position of the level crossing gates, prior removing reminder appliances.

**NEVER ASSUME!**

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**Reference Number:** TBA

**Post For:** 12 Weeks



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