

Transferable Lessons from Serious Operational Incidents / Investigations



Issue No:1

NR/OPS/047

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Member of public trapped at Maxey CCTV Crossing



Member of Public.
(Walking towards the top of the screen).

Summary of Incident:

On Saturday 22nd December a member of public became trapped within the confines of Maxey CCTV crossing. The individual stopped in the top right corner of the LC when the lowering sequence was initiated, which was not identified by the Signaller. Two trains passed over the crossing before the trapped person was released.

Learning points:

1. Observe the crossing to ensure that it's safe to begin the lowering sequence (for auto lowering sequence skip to step 3).
2. When Safe to do so, press **LOWER** to begin the lowering sequence. **Observe** the lowering sequence where instructed locally.
3. When the lowering sequence is complete, **CHECK** the crossing is clear using the **FIGURE OF 8** scanning technique
4. If in doubt **CHECK AGAIN**, ask another person to assist or raise the barriers and return to step 1.
5. If the crossing is **OBSTRUCTED**, you must **RAISE** the barriers and return to step 1.
6. If the crossing is **CLEAR** press **CROSSING CLEAR**.

Points to consider and further actions and precautions:



Always **5** before pressing Crossing Clear.

Report and Close Call any poor-quality CCTV cameras

Briefed out to:

All frontline operations staff responsible for the operation of CCTV level crossings

NATIONAL OPERATING PROCEDURES

**TRANSFERRABLE LESSONS FROM SERIOUS OPERATIONAL
INCIDENTS / INVESTIGATIONS**

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