

Transferable Lessons from Serious Operational Incidents / Investigations



Issue No:	NR/OPS/052	Date Issued:	4th April 2019
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Broken KAB type chair

Insert Picture / Diagram:



Summary of Incident:

During the afternoon of 28th March 2019, a chair broke under a signaller at TVSC, Didcot causing it to give way under the Signaller and him to fall to the floor. The chair is a 24/7 KAB design from our preferred supplier and is believed to be about 12 months old.

The Signaller was not hurt in the incident.

Learning points:

- The metal prefabricated arm was broken.
- While the seat was visibly in good order nobody had checked the wheel arms on the chairs.
- This type of chair is commonly available within Control rooms and Signalling centres

Points to consider and further actions and precautions:

- Managers to check furniture more closely during H&S inspections.
- A check of the rest of the chairs in the Signalling centre showed no further identifiable issues.
- Take 5 and ask, is furniture we use daily fit for purpose?
- Our supplier is currently investigating the issue.

Briefed out to:	All frontline Ops teams
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